



PRIVACY POLICY

Chapito à Mesa, which comprises the areas corresponding to the Panoramic restaurant and the restaurant located in the Pateo, is operated by the company Captatalentos – Gestão Hoteleira, Lda., with its headquarters at Costa do Castelo, 7, 1149-079 Lisbon, and VAT registration number 510277616.

This Privacy Policy outlines how we collect and process our customers' personal data.

How do we obtain your personal data?

Your personal data is obtained and processed in the following situations:

- When you contact us directly, by telephone or email, to book a table or to organise an event.
- When you access our website and make a reservation at any of our venues.

All information entered on the reservation platform available on the website is processed in accordance with the privacy policy of the third-party service provider, which can be reviewed and accepted when confirming your reservation.

What personal data do we collect?

- **Contact information:** Name, telephone number, and email address
- **Billing information:** Name and tax identification number
- **Other personal data:** Information such as birthdays, food preferences and allergies

What is your personal data used for?

The data we collect is obtained solely in the context of providing restaurant services and fulfilling legal invoicing obligations for the services rendered.

How long do we retain your personal data?

We store your data only for the period strictly necessary to fulfil the purposes for which it is processed, namely:

- To provide our services
- To comply with legal retention obligations and tax requirements



Sharing information with third parties

We may share your personal data with third parties, specifically:

- **Service providers**, such as third-party companies that assist us with website maintenance, social media management, the reservation platform, and the fulfilment of legal and tax obligations
- **Governmental and regulatory authorities**, where necessary to comply with a legal obligation or in response to an official request

Your privacy rights

In accordance with the GDPR, you have the right to:

- **Access your data** by requesting a copy of the personal data we hold about you
- **Rectify your data** if it is inaccurate or incomplete
- **Erase your data** (the "right to be forgotten"), provided there is no legitimate reason for its continued storage
- **Restrict or object to the processing** of your data in certain circumstances
- **Data portability**, by requesting to receive your data in a structured, commonly used, and machine-readable format

To exercise any of these rights, please contact us via email at: geral@chapitoamesa.pt

Additional information

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